

# OSCC55+ Volunteer Computer Tutor

## Location

- OSCC55+ Branches and designated locations

## Position Description

- To provide age-friendly one-on-one and group technology training and technical support to seniors so that they can get connected and independently participate in OSCC55+ online programs using Zoom.

## Hours Required

- One shift per week, approximately 2 hours

## Oversight

- Community Support Services, Ontario Inclusive Communities Grant

## Duties

- Assist participants with computer learning activities
- Answer participants' questions as needed
- Provide individualized instruction to participants with varying levels of experience and skills
- Meet regularly with Computer Outreach Technician to review participants' progress and receive feedback on tutoring
- Abide by OSCC55+ Volunteer policies and procedures
- Work in a team environment in cooperation with staff and volunteers

## Training & Qualifications

- Attend a formal OSCC55+ orientation
- Must have good oral and written communications skills
- Must enjoy working and communicating with people
- Must have experience using tablet computers
- Must have well developed computer troubleshooting skills
- Teaching experience an asset, but not essential

## Benefits

- Opportunity to interact with others who share an interest in computers
- Opportunity to learn about new software programs
- Opportunity to share computer skills with others
- Support and advance OSCC55+ age-friendly strategy

## Contact

- [info@oscc.ca](mailto:info@oscc.ca)