

Annual Report



Mission Statement

The Oshawa Senior Citizens Centre (OSCC) is an experienced and innovative not-for-profit organization that serves the 55+ community through excellence in leadership, advocacy and a holistic approach to wellness. This is achieved through the support of community partners and our shared commitment to the provision of sustainable, engaging leisure programs and supportive independent living services.

Vision

Inspiring the well-being of older adults in Oshawa through enjoyment, active living, wellness, social interaction and empowerment.

Values

Respect, Caring, Healthy Living, Learning and Personal Growth, Collaboration, Empowerment.

Board of Directors

President Sylvia Rhodes	Directors John Neal John Sturup	City Appointed Councillor Nancy Diamond	SLC Appointed Elaine Stewart Sandra Spencer	Honorary Life Member Garry Cubitt
Vice-President John Vesters	Nancy Bone Robert Browning Sean McNamara			
Secretary Erin Watson	Ted Aldridge			

Board Committees

Advocacy Committee	Finance & Fund Development Committee	Future Needs & Property Committee	Human Resources Committee
Elaine Stewart Erin Watson, Chair John Sturup Nancy Bone Sandra Spencer Sandy Black Sylvia Rhodes	Erin Watson Robert Browning Sean McNamara, Chair Sylvia Rhodes, Ex-officio Ted Aldridge	Elaine Stewart Garry Cubitt John Neal John Sturup Nancy Bone, Chair Sandra Spencer Sylvia Rhodes, Ex-officio Ted Aldridge	Erin Watson John Vesters Nancy Diamond Robert Browning, Chair Sean McNamara Sylvia Rhodes, Ex-officio

Management Team

Executive Director	Sandy Black
Program & Services Director	Colleen Zavrel
Administration & Finance Manager	Alex Levisen
Leisure Programs Manager	Celeste Adams
Volunteer & Community Relations Manager	Leisa Davie
Independent Living Services Manager	Teresa Shearer
Executive Administrative Assistant	Clara Tsirbas

Message from the President and Executive Director

2016 was another exciting year at the Oshawa Senior Citizens Centres (OSCC). The Board of Directors and staff continues to work towards achieving the goals identified in the 2015-2018 Strategic Plan. The Strategic Plan focuses on three key priority areas - Excellence in Leadership, Organizational Development and Sustainability. OSCC remains committed and focused on client driven goals and supporting the needs of older adults in our community. The Board recognized John Vesters who resigned at the end of the 2016 term. The Board also welcomed John Neal, Sean McNamara, John Sturup, Nancy Bone and Sylvia Rhodes as returning Board members and Rick Kerr as a new member to the 2017/2018 Board.

The OSCC mandate supports the development of healthy communities enabling seniors to live longer in their homes and in their community. Our ability to improve the health outcomes relies on government funding and the quality of community support. The Centres are appreciative of the sources of funding that support services to seniors.

We continue to benefit from the Central East Local Health Integrated Network (CE-LHIN) funding. In 2016, the LHIN announced an increase to base funding of an additional \$176,046 for Adult Day Programs and Transportation Services. These programs provide seniors access to countless support services offered at the branches and community locations.

OSCC hosted the second annual Community Partner Event bringing together 48 delegates and partners from local agencies, the LIHN, the City of Oshawa, the library, retirement homes and those that provide home care. The purpose of the event was to identify gaps and a partnership initiative that would enhance programs and services for older adults in our community.

The Centres recognize the older adult population continues to grow. We see our members leading healthier and happier lives while maintaining their independence. They are socially active and emotionally strong due to the relationships that they develop through connections at our centres.

In closing, we wish to express a sincere thank-you to the Board, staff and volunteers for their continued support as we continue to better service seniors in our community.



Sylvia Rhodes
President
Oshawa Senior Citizens Centre



Sandra Black
Executive Director
Oshawa Senior Citizens Centre

OSCC - Building the Brand

Marketing efforts gained traction in 2016 as per the 2015–2018 Strategic Plan. With goals around building OSCC's corporate brand and increasing membership outlined, a more assertive and deliberate approach was undertaken to reach those 55 plus who may not yet have heard about the Centres. Specifically, efforts around website, social media, outreach and community relations display shows were increased to reach our target audience.

The Centres' website, [OSCC website](#), was created and launched in 2015 and continues to grow in users. In 2016, website analytics showed an 11% increase from 2015; Facebook and Twitter profiles reached seniors over social media and followers increased by 80%.

A proactive approach was taken to get OSCC's brand out into the community. A float was entered in the Fiesta parade, a partnership with Oshawa Rotary was initiated at Ribfest and OSCC's fleet was used to transport over 1000 seniors to the main event at Lakeview Park. OSCC reached out to 5 Points Mall and held a Spring into Action event featuring OSCC displays and information booths, information sessions and interactive demonstrations of leisure programs and classes. Community relations supported 16 displays in 2016 as compared to 10 in 2015.

Traditional advertising methods in 2016 included continued expansion of reach with radio advertisements with CKDO as well as with graphics and audio commercials appearing prior to radio streaming on KX96.fm. Other traditional marketing initiatives included television commercials highlighting the Adult Day Program, Pay Your Life Forward Campaign and demonstrating how OSCC helps seniors meet the seven dimensions of wellness.

In an effort to boost membership a “game changer” print advertisement was developed and used to promote guest passes to OSCC special events. Placing a ‘twist’ on how the organization encourages new business at the Centres, continues to be a trend.

Fund Development

The ‘*Pay Your Life Forward*’ Annual Giving Campaign **raised \$82,071 in 2016**. This campaign includes Corporate Fundraising Events and monetary donations earmarked for the Future Expansion Fund.

Five Business Partners formalized agreements including advertising and sponsorship: Armstrong Funeral Home, Chartwell Wynfield Retirement Residence, Erik M. Fraser Law Office, Johnson Insurance Inc. and Traditions of Durham Retirement Community.

Corporate Fundraising Events of the Centres were very successful in 2016 **raising more than \$37,000** in for profits towards the ‘Future Expansion Fund’.

The 16th annual Golf Tournament was held at Kedron Dells Golf Course in Oshawa and **raised over \$25,500**. The OSCC sincerely appreciates the 124 golfers, 8 corporate sponsors, 4 event sponsors, 23 hole and host-a-hole sponsors and 9 event element sponsors, along with the numerous businesses, organizations and individuals who made cash and in-kind donations in support of the tournament.

In early 2016, the Board approved the **renaming of the tournament to the *Annual Fundraising Golf Tournament–Gord Reid Memorial***, in honor of Gord Reid, a longtime supporter, Board member and senior advocate who started the tournament in 2000.

OSCC is indebted to the following Golf sponsors and individuals for their support:

4imprint	Costco Cam	Golf Town
Armstrong Funeral Home	Councillor Nester Pidwerbecki	Grand & Toy
Bathe and McLellan Building Materials	CRCS Disaster Kleenup	Great Blue Heron Charity Casino
Beauty Beyond Skin Deep Day Spa	Crooked Uncle	Holiday Inn Express Whitby
Beauty Institute Canada	Dairy Queen - Dundas St Whitby	HomeInstead Senior Care
Bellagio Jewelers	Dairy Queen - Simcoe N & S	Hoyes Michalos
Bin There Dump That	Dentistry on Dundas	Independent Commercial Glass
Blue Willow Studio	Dulux Paints - PPG Canada	Independent Project Managers
BMO - Nesbitt Burns Inc. (Bob Stewart)	Durham Disposal Services Limited	Investors Group - Chris Maeder
Boston Pizza	Durham Medical	IPC Securities
Brent Quinton	Durham Radio Inc.	J & A Cleaning Solutions
Brock Street Brewery	Durham Region Community Policing	Jennifer Milligan
Buster Rhinos	Enchanting Images Spa	Jerry Archer - Master of Ceremonies
CAA Travel	Enniskillen General Store	JKLVehicle Repairs Ltd.
Canada Window & Doors	Erin Watson	Joe & Ingrid Thompson
Canadian Tire - Gibb Street	eSolutions	Johnson Controls
Cedarcroft Place	Fanara Wealth Management Group	Johnson Insurance Inc.
Chartwell Wynfield Retirement	Firehouse Subs	Johnston Montgomery Barristers
City of Oshawa Economic Development	Fraser Law	Joyce Hancock
City of Oshawa-Community Services	Gayle & Barry Keay	Julie Quinn
Colleen Zavrel	Giant Tiger	Kake Kreations
Corner Comforts	Glass Act Winemaking	Kedron Dells Golf Club
	GM Centre	Kevin Harris

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Kitchen Simeson Belliveau, LLP	Ontario Science Centre	Roberts, Marlowe, Jackson & Jackson
Knights of Columbus	Oshawa Centre	Roger Anderson
LaBelle Salon and Spa	Oshawa Community Museum & Archives	RONA
Lakeridge Links&Whispering Ridge Golf	Oshawa Funeral Home	Safecom Workplace Systems Ltd.
Larry and Joan Whitney	Oshawa Gear	Sandy Black
Leader In Safety	Oshawa Generals Hockey Club	Seasons Clarington Retirement Res
Leisa Davie	Oshawa Golf & Curling Club	Serina Mayberry
Live Act	Oshawa Kicks Soccer Club	Shrimp Cocktail
Lori's Heart and Flowers	Oshawa Little Theatre	Sigma Promotions
Lovell Drugs	Oshawa Professional Firefighters Association	Slots at Ajax Downs - OLG
Lyons Construction Inc.	Oshawa This Week - Metroland Media Group Ltd.	St Jude's Council #6052 Oshawa
MAK Funeral Home	Otto Ferenc	State Farm, Jon Humphrey
Mandarin Restaurant	Peacock Lumber	Stewart Title
Maple Leafs Sports & Entertainment	PEAK Wellness	Stuttering John's Smokehouse
Maracle Press Ltd.	Pebblestone Golf Course	Swiss Chalet - Harmony/Taunton
Marjorie Fudger - Mistress of Ceremonies	Pelican Catering	T.P. Metals
Mary Kay	Perry Mechanical Inc	TD Canada Trust - Stevenson Road
Mayor John Henry	Putting Contest Sponsors	TD Canada Trust - Wilson & King
McRae General Contracting	RBC Dominion Securities Inc.	Ted Aldridge
Metals Plus	Regent Theatre	The Regional Municipality of Durham
Metroland Media Group Ltd.	Remax Jazz - Roger Bouma	The Robert McLaughlin Gallery
Mitchell & Whale	Ritson Tile & Carpet Ltd.	The Village Bake Shop
Mount Lawn Memorial Gardens	Rivett Architectural Hardware	
Nancy Diamond	Robert Aldsworth's Photo World	
Ontario Power Generation		

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The Watson Family	Travelodge - Oshawa/Whitby	Webco Lighting Products
Three-Six Kitchen & Lounge	Travis Keay	Williams Chocolates
Titan Investigations	Unifor Retirees Local 222	Yuk Yuk's Ajax
Townline Press Ltd. - Lisa Schertzer	Venngo Inc.	
	Village of Taunton Mills	
Traditions of Durham Retirement Community	W.C. Town Funeral Home	

Many thanks to the Corporate Golf Committee for their tireless work to make this event a reality: Cameron Ackerblade, Indra Deen, Kevin Gibbs, Fiona Guernsey, Kevin Harris, Gayle Keay, Serina Mayberry, Mike McRae, Glen McHugh, Lloyd Murray, Melinda Nixon, Brent Quinton, Julie Quinn, Sonia Stubbings, John Sturup, Jeanette Sumners, Erin Watson and Larry Whitney.

The Centre's 6th annual Curling Funspiel was held in November and **raised over \$11,500** for the 'Future Expansion Fund'. OSCC is thankful for the support of Armstrong Funeral Home as title sponsor of the event. Thanks also goes to the 7 event sponsors, 8 sheet sponsors, 66 curlers and numerous businesses, organizations and individuals who made cash and in-kind donations in support of the event.

Aldsworth Photo World	Contributing & Silent Auction Donors	Larry & Joan Whitney
Amica		Leisa Davie
Andrew's Lawn Care	Contributing Lunch Sponsors	Lovell Drugs
Ann's Deli	Courtice Home Health Care	MAK Funeral Home
Armstrong Funeral Home	CRCS Disaster Kleepup	Maracle Press
Beauty Institue of Canada	Crooked Uncle	McDougal Energy
BMO Nesbitt Burns	Durham Brokers Association	Melinda Nixon
Breakfast Sponsor	Erin Watson	Meridian Credit Union
Brent Quinton	Evolution Fitness	Metro - Wilson/Rossland
Chartwell Wynfield Retirement Res	HomeWell Senior Care	Neb's Fun World
City of Oshawa	Hoyes Michalos	Oshawa Community Credit Union
Community Policing	Ice Sponsor	Oshawa Generals Hockey Club
Conpute	J & A Cleaning Solutions	Oshawa Little Theatre
	JMoo Knits - Jennifer Milligan	
	Julie Quinn	

Oshawa Professional Firefighters Assoc.	Seasons Retirement Clarington	Swish Maintenance
Oshawa This Week - Metroland Media Group	Sheet Sponsors	Tattoo Martha Sweets
Peggy Schankula	Sigma Promotions	Traditions of Durham Retirement Res
Pelican Catering and Event Management	Silent Auction Sponsor	Tribute Communities Centre
Regent Theatre	Smoke's Poutinerie	Unifor Local 222
Sandy Black	Snack Sponsor	Van Belle Flowers Courtice
Seasons Clarington Retirement	State Farm Insurance - Rose Givelas	Volunteer Support Sponsor
	Stewart Title Guaranty	Whitecliffe Terrace

Many thanks to the Corporate Curling Committee who worked seamlessly together to ensure the event was a great success: Eleanor Hastie, Eric McNeil, Lloyd Murray, Julie Quinn, Brent Quinton, Sonia Stubbings, Jeanette Sumners, Erin Watson and Larry Whitney.

Program Participation

The OSCC provides leisure programs and independent living services to individuals 55 plus to promote personal fulfillment, social interaction and healthy well-being. This is achieved through the provision of a wide range of programs and services offered in the four branches and community which keeps seniors engaged and connected to their community rather than in long term care facilities. OSCC offers memberships to non-resident seniors and some persons under age 55 placed in the day programs by the Central East Community Care Access Centre. Programs fall into three groups: Independent Living Services, Continuing Education and Recreation.

Overall participation in OSCC **programs and services increased by 2.7%.**

Participation Cards Sold by Branch:

Northview Branch	2,582
John Street Branch	2,432
Legends Branch	1,388
Conant Branch	879
Community	65
Total:	7,346

Over 2000 phone calls were made to non-renewed members leading to a 3.3% increase in renewals

Celebrating Seniors

June is Seniors' Month in Canada and the OSCC traditionally puts on a number of special events to celebrate the part that seniors play in the life of the community. The Provincial Theme for Seniors Month in 2016 was "Vibrant Seniors, Vibrant Communities".

Sharing Space

Space is provided rent-free at the John Street Branch for meetings and activities that are organized by or for seniors. In exchange for the use of space, OSCC is able to offer enhanced services to members.

Independent Living Services

Independent Living programs offered by the OSCC help seniors' remain self-reliant, active members of the community. Independent Living Services saw a 5% increase.

The largest growth was seen in the Specialized Adult Day Program with a 51% increase, and an overall Transportation increase of 8.5%.

Funding for Independent Living Services (meals, adult day program, transportation, peer mentoring, footcare and physiotherapy exercise and falls prevention) comes from the Province of Ontario through the Central East Local Health Integration Network (CE LHIN), and the annual grant to the Centres by Oshawa City Council.

Meal Service

The OSCC's dining rooms are the place to enjoy a delicious meal or relax over a cup of coffee. The menu includes full course hot meals and a varied selection of salads, sandwiches, meat pies, ice cream and baked goods. In 2016 regular meals increased by 4% at all branches.

Special meals consist of "festive meal celebrations" on Thanksgiving, Christmas and Easter; and "social meals" served at special events, such as Mens' Night Out and Ladies' Luncheon.

New Frozen "To Go" Entrees were introduced in October, with a kick-off taste testing at John St. and Northview Branch dining rooms. A variety of choices is available at \$4.50 each, packaged in microwavable containers and a Saturday meal service was added to the Legends Branch late in 2016.

59,563 meals served in 2016

Adult Day Program

The OSCC Adult Day Program (ADP) is a service that encourages participation for individuals who require extra support to become involved. This program encourages independence in a caring and supportive environment and provides caregiver relief for family members.

The OSCC Specialized Adult Day Program is designed for people with higher care needs, such as advanced dementia, COPD, CHF and other complex chronic conditions. Clients receive personal support care in a secure setting with high staff to client ratio.

Efforts for the promotion of the Adult Day Program continued in 2016 and included an Adult Day Program Awareness Week in October, "Senior talk with Sgt. Tate" on Rogers television, CHEX TV commercial, Durham College Activation Class and several community presentations.

In 2016, the Specialized Adult Day Program implemented the Trillium Foundation "Let's Connect" SEED grant project. The project focused on training Day Program clients on computer games. Dr. Astell promoted this project internationally in Nice, France and at the Canadian Association of Gerontology Conference in Ottawa.

Transportation

Transporting participants to and from the Centres is the first priority for the Centres' transportation service. The fleet of three mini-buses operates a door-to-door service, which transports registered participants between home, the OSCC Adult Day Programs and other Branch activities.

The Ride Share Car Pooling service matches seniors together to travel by personal vehicle to access programs and services at the Centres. The program experienced an increase of 2,180 rides in 2016.

The Lunch and Mingle Wheels to Meals service, enables seniors to benefit from a ride to OSCC to enjoy a nutritious meal, socialize and participate in activities within a supportive environment. In 2016, the numbers increased by 14%.

Peer Mentoring Support

Peer mentoring is a free, confidential service utilizing trained volunteers to offer support to other older adults on life challenges such as adjusting to loss and making connections in the community. Peer mentors can also assist with filling out forms and obtaining information and referrals to community agencies. 82 forms were completed in 2016 utilizing ten dedicated Peer Mentor volunteers. In June, a bereavement group support session was introduced.

One hundred and thirty seniors made use of the Peer Mentor Program in 2016, an increase of seven individuals compared to 2015.

The volunteer income tax preparation program, in conjunction with the Canada Revenue Agency (CRA), continues to be very popular. The CRA sets the criteria, offers volunteer training and provides the necessary software. In 2016, ten OSCC volunteer tax preparers completed 738 tax returns.

The OSCC strives to create a culture of health and wellness through efforts that encourage and offer seniors opportunities and choices to promote and support healthy lifestyles.

Blood pressure checks are available on a regular basis at each of the four Branches, generously sponsored by the We Care Agency and the Victorian Order of Nurses (VON).

Footcare

These clinics are beneficial to diabetics and to those who require care. Footcare clinics are offered at three OSCC Branches and at four locations in the community. There were **6,090 appointments** and 1,171 clients receiving service in 2016.

Physiotherapy Exercise and Falls Prevention Classes

The OSCC, in collaboration with Community Care Durham, were designated by the CE LHIN as lead agencies for group physiotherapy classes for older adults in Durham Region.

The OSCC works closely with contracted physiotherapy providers, to oversee physiotherapy exercise and falls prevention classes in retirement homes, community centres and seniors' apartment buildings throughout Oshawa, Whitby and Courtice.

In 2016, the overall number of physio clients served grew by 33%.

Continuing Education

The education program of the Oshawa Senior Citizens Centres offers seniors a wide range of opportunities for personal growth and fitness. Courses fall into four broad groups: fitness and dance, arts and crafts, general interest and computers and technology. Education programs increased by 1% in 2016.

Trends seen were a 13.4% increase in arts and crafts, maintained participation in fitness and dance, a 4.6% increase in general interest and a drop in computers and technology.

Attendance at the Centres' classes continued on its growth pattern, rising overall by 1.12% to 66,195

Fitness and Dance

Fitness and Dance classes continued to represent the majority of attendances for the continuing education program accounting for 71.5% of total attendances in 2016. Overall, Fitness and Dance rose by 25 attendances over the previous year.

Arts and Crafts

Attendance at arts and crafts classes recorded the highest increase of the four groups with 13.4% rise in attendance overall and an increase in attendance at each of the four Branches. John Street Branch showing a strong focus on Arts and Crafts with a 52% increase in 2016.

General Interest

Attendance at general interest courses increased 4.6% in 2016 compared to 3.64% in 2015.

The Northview Branch had an increase of 26% due to the success of Bridge Lessons.

Computers and Technology

Computers and technology courses attendance decreased by 28.8% in 2016. The introduction of tablet and smart phone classes has become more popular. The technology component represents camera/photography classes.

Recreation

A range of low cost recreational opportunities available to seniors is core to the role of the OSCC, and recreation consistently accounts for more attendance than any other program.

Recreation and Special Events saw a 1.3% increase.

There were more than 50 different recreational activities made available to our members in each of the four Branches and the community.

John Street Branch

Total recreation attendance at the John Street Branch increased by 2.3% due mainly to a successful Bingo program, and the popularity of 'Musical Sundays' with the *Singsations*.

Northview Branch

Recreation attendance at the Northview Branch increased by 5.8% due to ongoing success and increased attendance in Bid Euchre, Euchre and Badminton.

Legends Branch

Recreation attendance at the Legends Branch experienced a 5.8% decrease.

Conant Branch

The newest of the OSCC branches, the Conant Branch, completed its ninth year of operation. The Branch recorded a 4.2% increase in 2016.

Attendance at top 5 Recreation Activities

Bridge	13,711
Bid Euchre	11,877
Euchre	11,294
Bingo	6,874
Billiards	6,018

Community Locations and Partnerships

Activities and services are offered in community locations throughout the city, as a convenience to seniors living in these areas. In 2016, the Centres increased to **26 community locations**.

In addition, the Centres partnered with many community groups to provide enhanced services. Partnerships were with the Alzheimer Society Minds in Motion, Community Care Access Centres (CCAC) Self Support Group and the Canadian Mental Health Association.

Partners at Work

Partners at Work (PAW) is the volunteer program of the Oshawa Senior Citizens Centres, and it is a partnership in which seniors play an important role in planning and delivering programs, services and activities.

It is also a service, offering seniors a meaningful outlet for their energies and talents and a key Centres resource. Without the hours that volunteers put into program delivery and administrative support, the Centres could not do nearly as much or do it nearly as well.

Partners at Work has two elements:

1. Seniors Leadership Councils (SLCs) work with staff to plan and evaluate all programs, activities and services, and they have two of the thirteen seats on the Oshawa Senior Citizens Centres Board of Directors; and,
2. Volunteers carry out most program delivery as well as provide some administrative support.

There were noteworthy additions in management of Partners at Work in 2016. Among the most notable were:

- A 'Volunteer Orientation Renewal' training was implemented with volunteers to refresh on basic training in their volunteer roles, organizational overview, and fire/emergency procedures;
- A Hospitality Volunteer position was implemented in response to the demands for efficient and effective customer service at the front desks. Welcome centres were developed in each branch where hospitality volunteers were stationed to provide peer-to-peer support, information and quality customer service to the membership; and,
- A partnership was developed with the City of Oshawa to be the service provider for volunteer CPR training. OSCC volunteers received a full level C certification which is a longer, more detailed course than in years past providing more comprehensive training for the volunteers and a higher level of risk management for the Centres.

Recognition

The Centres stage special events and present awards to volunteers. 2016 saw the combined Volunteer/Donor Appreciation Event for the second year in April. The event was a tremendous success with over 220 people in attendance to celebrate the many successes of the Centres.

The OSCC also recognizes its volunteers through nominations for the City of Oshawa Volunteer Awards, and on a Provincial level with the Ontario Service Awards as a way

to honor long-serving volunteers on a community-based level. The 2016 City of Oshawa Volunteer Awards were presented to Jackie Frank and Phyllis Doherty at a meeting of Oshawa City Council in April, and the Ontario Service Awards were presented to Robert Richardson, Elaine Stewart, Douglas Gibbs, Eleanor Collier, Glendon Baird and Ron Yeo at an awards ceremony held by the Province at General Sikorski Hall in Oshawa.

Senior Leadership Councils

The Senior Leadership Councils (SLC) support all social, educational, independent living services and recreational programs in their branch location. In addition, two representatives from the SLC sit on the Board of Directors. Staff continued to work alongside volunteer leaders to achieve the goal of enhancing the Centres' programs and services and to raise funds through the SLC fundraising strategy to purchase program equipment and supplies to support these activities.

The Fundraising Strategy of the **SLC raised \$50,452.78**. Numerous groups contributed to the strategy in many ways – from donation draws to events in order to support the purchase of program equipment and supplies. In 2016, the committee placed \$6,958.50 surplus funds in the 'Future Expansion Fund' to support the 'Pay Your Life Forward' Annual Giving Campaign.

Conant Branch	John Street Branch	Legends Branch	Northview Branch
Carl Byam	Alex McAllister	Beverly Zubkavich	Candace Shanwalt
Carol Shepherd	Beverley Brackley	Carol Geicker	Frances McKenzie
Catherine McFarland	Eileen Andrew	Diane Cleveland	Jean Warner
Darlene Jamieson	Elaine Stewart	Gloria Huart	Lynn Morrison
Doreen Brewster	Grace Harding	Indra Deen	Peter Martin
Glendon Baird	John Latulipe	Jackie Bouillon	Sandra Spencer
Josie Stevenson	Marie Reid	Lynne McKeown	Thelma Martin
Lenore Zicari		Margery Bowman	
Thomas Ng		Virginia Lyons	

Volunteers

Volunteer numbers decreased slightly in 2016 with a 3% decrease in the total number of registered volunteers. 87 new volunteers entered the program in 2016, and 109 volunteers exited the program. Episodic volunteering has a great impact on the volunteer program as baby boomer volunteers often have other interests such as travel or family commitments. The Partners at Work program experienced an overall retention rate of 79% in 2016, down from 89% in 2015.

OSCC volunteers remain committed to their roles in the branches. On average, each volunteer contributed approximately 127 hours of time to support OSCC during the year.

The total volunteer hours of program delivery remained stable at 43,158 in 2016 compared with 43,152 in 2015. Fluctuations in recording from year to year can be impacted by volunteers' desire and effort to formally track hours.

The volunteer effort in program delivery remained the same in 2016 compared to 2015 at 23 person-years of labour.

In administration, volunteers provide customer service support and look after Branch libraries, do light repairs and some yard work at the John Street Branch, and provide administrative support to staff, fundraising and the Partners at Work program itself.

The number of volunteers under age 55 continues to climb. The integration of student volunteers continues as a valued resource to seniors and staff. Volunteers with the Centres are aged 55 plus, and often users of the Centres. 22 volunteers on the 2016 roster were over the age of 85 – five of which are nonagenarians (over 90 years old).

The OSCC is the proud and grateful beneficiary of service **from over 500 volunteers** whom participate in our Partners-at-Work program. Without these volunteers, it would be impossible to operate the many programs and services that seniors currently enjoy.

Adams, Lila	Andrew, Eileen	Baird, Helen	Beattie, William
Adil, Fatima	Arenburg, Claire	Baker, Thelma	Becker, Lisa
Afsharbakeshlou, Sepideh	Aria, Dara	Balcarras, David	Bek, Yee Hwa
Ahmad, Salma	Armstrong, Zelda	Ballantyne, Martin	Bell, Maralyn
Alberga, Luke	Arnold, Edward	Baran, Irene	Bellingham, Christina
Aldridge, Ted	Arvay, Steven	Barba, Sergio	Bentsen, Joanne
Allan, Lyla	Asghar, Sara	Barclay, Emily	Bergerson, Mary Anne
Alton, Pauline	Astington, Beryl	Barker, Frances	Bernard, Dianne
Amyot, Arthur	Baines, Michael	Barnett, Caron	Berry, Peter
Andrew, Edward	Baird, Glendon	Barry, Linda	Bilsky, Christine

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Birkett, Ann Marie	Byrne, Joe	Crittenden, Marie	Downham, Bonny
Black, Cheryl	Cameron, Bertha	Crooks, Diane	Downham, Walter
Black, Deborah	Campbell, Douglas	Crooks, Roy	Doyle, Anne
Black, Patricia	Campbell, John	Crumb, John	Dufresne, Darlene
Blair, John	Campbell, Winston	Crumb, Theresa	Duignan, Julianne
Blancas, Maribel	Campkin, Gina	Cully, Fred	Dunlop, James (Jim)
Bland, Steven	Carr, Jack	Currell, Margaret	Duquette, Greg
Bone, Nancy	Carrigan, Sally	Czupak, Greg	Dyer, Barbara
Bouillon, Jackie	Carroll, Dorothy	Daly, Anthony	Dyer, Harold
Boulianne, Jocelyne	Carter, Sharon	Davison, Joanne	Eagleson, Barbara
Bowman, Margery	Chambers, Kay	Dean, Lorraine	Eagleson, Ted
Boxall, Daphne	Chapman-Holder, Norma	Deen, Aleah	Ellegett, Bud
Brackley, Beverly	Chappel, Bernadine	Deen, Indra	Ellerton, Kelly
Brant, Candy	Charlinski, Michal	Dehart, Diane	Esmail, Aisha
Brennan, Mary	Charuk, Bonnie	Delgado, Giselle	Etherington, Edna
Bretherick, Jerry	Checchin, Phyllis	Dell'apa, Rocco	Fair, John
Brewster, Doreen	Chellingworth, Carol	Demarco, Linda	Fairhart, Janice
Brhane, Birikity	Christensen, John	Deoliveira, Joanna	Farrow, Betty
Brocanier, Nancy	Christie, Ron	Derbyshire, Elva	Fathiyeh, Parvindokht
Brooks, Patricia	Cleveland, Diane	Devecseri, Margaret	Fawcett, Pat
Brooks, Sharon	Cobham, Sydney	Devitt, Carol	Fear, Donald
Brown, Beverly (Betsy)	Collier, Eleanor	Devitt, John	Ferenc, Otto
Brown, Robert	Collins, William	Dickson, Cathy	Feurstein, Angela
Brown, Tessa	Condy, Marion	Dilauro, MIKE	Finn, Bonnie
Bruce, David	Connolly, Sharon	Dinh, Phuong	Finn, Marissa
Bryant, Gordon	Conway, Grace	Ditta, Julie	Fitzpatrick, Marjorie
Bunnett, Shirley	Cook, Mary	Doering, Margit	Fleming, Shirley
Burden, David	Coombes, Marilyn	Doherty, Phyllis	Flim, Henk
Burkey, Faye	Cowan, Gail	Donskoy, Victor	Flynn, Shaun
Burley, Kathryn	Cox, Bonnie	Dowd, Eve	Fong, Linda

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Ford, Una	Gill, Pauline	Harris, Kevin	Jeffreys, Doris
Forrest, Collette	Glendinning, Claire	Haslett, Diane	Jerome, Marilyn
Frank, Jacqueline	Glendinning, Lynda	Heaton, Doreen	Jessup, Joyce
Frank, Jeff	Godavarthi, Sudha	Heaton, Gerry	Jin, Sandra
Franklin, Lynda	Goguen, David	Heaton, Lois	Jing, Wendy
Franks, Laura	Goguen, Muriel	Henderson, Gerry	Johns, Alice
Franks, Stephen	Gonsalves, Tiffani	Henderson, Patricia	Jomphe, Marcelle
Friend, Larry	Gordon, Gary	Henn, Nicole	Jones, Donna
Fudger, Marjorie	Gore, Joan	Hickman, Anne	Jung, Jeff
Fuller, Sharon	Gorgerat, Emily	Hicks, Larry	Kalampukattu, Chandy
Furniss, Debbie	Gormley, Linda	Hilderbrandt, Helen	Keates, Boni
Gagnier, Jennifer	Goss, Samantha	Hind, April	Keates, Dillon
Gagnon, Dianne	Gosselin, Donna	Hobbs, John	Keay, Gayle
Gajer, Elzbieta	Gough, Kim	Hogan, Beverley	Keeping, Maureen
Gajer, Peter	Grant, Scott	Hogan, Emma	Keldani, George
Gamble, Richard	Green, Aaron	Holtz, Ruth	Kelly, Mary
Gaudet, Don	Green, Brian	Hookway, Kay E.	Kemp, Joan
Gauthier, Donna	Green, Diana	Horton, John	Kennedy, Carolle
Geiecker, Carol	Green, Lynda	Hottot, Don	Kennedy, Dawn
Gelette, Shari	Grieve, Jim	Houston, Margaret	Kerr, Betty
Genesse, Charles	Grima, Marian	Howe, Susan	Kettela, Denise
George, Donald	Guillemette, Aurel	Hruska, Mary	King-Husistein, Joyce
George, Graeme	Gural, Paul	Huard, Gloria	Kirton, Debbie
Gervois, Lucy	Hambley, Betty	Hunter, Jennifer	Kirton, Gary
Giannini, Louise	Hambley, William	Hutchinson, Pat	Kis, Gabrielle
Giasson, Sandra	Hammad, Ayesha	James, Jacqueline	Kitchen, Stanly (Bob)
Gibbs, Carole	Hansen, Therese	James, Jenny	Knight, Gayle
Gibbs, Douglas	Harding, Grace	Jamieson, Darlene	Knight, Patricia
Giddings, Mia-Lynn	Harris, Agnes	Jansen, Gerry	Knox, Riley
Giles, Wayne	Harris, Cheryl	Jeffery, Yvette	Koch, Charlie

2016 Annual Report

Kortekaas, Bert	Lumsden, Carol	Mcdougall, Glen	Neil, Angela
Krasovskis, John	Lyons, Virginia	Mcenfany, George	Nesbitt, Gary
Lacy, Bernard	Machado, Gertrude (Trudy)	Mcfadden, Ann	Ng, Thomas
Lahaye, Carol	Mackenzie, Alex	Mcfadyen, Jeff	Nickerson, Robert
Lallemand, Judy	Mackenzie, Craig	Mcfarland, Catherine	Niro, Janet
Lalonde, Denis	Mackeon, Diana	Mcgrath, Evelyn	Niven, Joan
Lameck, David	Mackey, Sandy	Mchugh, Robert	Nott, Jeanne
Lamothe, Marcel	Maclean, Gloria	Mckenzie, Frances	Novada, Jan
Lanctot, Leona	Magnan, Lorette	Mckeown, Lynne	O'connor, Lynda
Landry, Alma	Mainwaring, Eileen	Mclean, May	O'day, Wendy
Larsen, Jean	Malik, Menreen	Melchert, Zoe	Ogden, Lisa
Latulipe, John	Manilla, Jerry	Melnychuk, William	Oliver, Ellen
Law, John	Manning, Betty Ann	Menard, Lana	Olivier, Robert
Leblanc, Susan	Mapes, Frank	Messih, Amira	Owen, Bob
Lee, Scott	Marshall, Earl	Milligan, Joyce	Paddick, Lillian
Lee, Susan	Marshall, Josephine	Mills, Barbara	Panda, Shreyasi
Leeder, Leian	Martin, Kathy	Mitchell, Mary	Papanicolopoulos, Jeannie
Leitch, Lorie	Martin, Thelma	Modan, Kulsum	Park, Thomas
Lievaart, Chris	Matson, Norma	Monaghan, Rita	Parkes, Helen
Linley, Joyce	Matthew, Marie	Mooney, Peter	Parkinson, Patricia
Lintern, Sarah	Mbuyi, Sara	Moriarity, Joann	Pascoe, Kenzie
Loeffen, Bill	Mc Coll, Valerie	Morrison, Lynn	Pasternack, Catherine
Loeffen, Gail	Mcallister, Alexander	Morrison, Robert	Pattison, Valerie
Loeffen, John	Mcclure, David	Morrison, Vera	Pavloff, Judy
Loftus, Tom	Mcclure, Earl	Morton, Audrey	Peck, Reg
Lohnes, Gwen	Mccoy, Ross	Murphy, Yvonne	Pelletier, Cindy
Lorne, Barbara	Mcdonald, Eleanor	Murray, Lloyd	Pereira, Carmen
Love, Fern	Mcdonell, Al	Mutiger, Carol	Pereira, Sheila
Lucas, Robert	Mcdonnell, Dan	Nantais, Louise	Perkins, Louise
Lucier, Clara	Mcdonnell, Mackenzie	Nave, Rita	Peters, Doug

2016 Annual Report

Petryshyn, Sarah	Rutt, Rachel	Stewart, Elaine	Van Grootheest, Jake
Piche, Allen	Salisbury, William	Stewart, Sonja	Van Tiggelen, Ramona
Piette, Gerard	Sargent, Iris	Stinson, Ron	Vann, Doris
Pogue, Elsa	Sasseville, Nicholas	Stocker, Joyce	Varela, Paola
Poirier, Cindy	Saytemoor, Hima	Sullivan, Mary	Vesters, Dianne
Polyakova, Elena	Schankula, Don	Summers, Lorraine	Wagenaar, Chris
Pope, Mary Ann	Schankula, Peggy	Sweet, Linda	Wahrer, Maureen
Potter, Naomi	Schella, Charmaine	Sykes, Sally	Walker, David
Powell, Eugenia	Schwartzenhauer, George	Taillon, Joseph	Walker, Jean
Proutt, Mary	Scott, Pamela	Tandy, Eleanor	Walker, June
Putman, Marion	Sewell, Fred	Taylor, Beryl	Walker, Mark
Putman, Tom	Shanwalt, Candy	Taylor, Carolyn	Wanamaker, Donna
Pynn, Daryll	Shepherd, Carol	Taylor, Jeanne	Warner, Jean
Rakestrow, Sandra	Shirk, Carman	Taylor, Miriam	Watkins, Barbara
Rawlinson, Ryan	Sidsworth, Marion	Taylor, Monica	Weatherall, Richard
Reedyk, Nathan	Simms, Christina	Taylor, Peter	Webster, Gail
Reid, Marie	Singson, Flordeliza	Taylor, Sheila	Weinstein, Ritchie
Reid, Mary	Skerratt, Christine	Tegtmeyer, Louise	Weir, Louise
Rembosz, Selina	Smith, Graham	Thomas, Michael	Wenborn, Dianne
Richardson, Louise	Somerville, Helen	Thompson, Ingrid	Wetten, Louise
Richardson, Robert	Sood, Rosemarie	Thomson, Lory	White, Janice
Robertson, Ashley	Sorrell, Marjorie	Tim, Hans	White, Thomas
Robicheau, Patricia	Sothorn, Betty	Tonna, Nina	Whitney, Joan
Ross, Andrea	Spena, Albert	Truax, Kaya	Whitney, Larry
Rostek, Penny	Spencer, Sandra	Truax, Samantha	Whittaker, Brian
Royer, Irene	Spracklin, Frankie	Tubb, Janet	Whyte, Tina
Rudman, Bonnie	Stephenson, Audrey	Tyrer, Jan	Williams, Helen
Russell, Carolyn	Stephenson, John	Vallee, Ernestine	Williams, Richard
Russell, Dale	Stevenson, Grace	Van Der Cruysen, Tony	Wilson, Carol
Russell, Patricia	Stevenson, Josie	Van Dyke, Judy	Wilson, Jean

Wilson, Ken	Wray, Carolyn	Younie, Christine	Zealand, Craig
Wiseman, Lynda	Yeo, Ron	Youssef, Ahmed	Zicari, Lenore
Wolynsky, Toni	Young, Karen	Yurchi, Mary Ann	Zubkavich, Beverly

Special Thanks

The Oshawa Senior Citizens Centres are grateful to **more than 500** individuals, clubs, businesses, foundations and agencies that made donations and provided other assistance during 2016. Contributions of \$100 or more in cash and in-kind gifts are reported to and acknowledged by the Board of Directors. Unless the donor specifies a purpose, monetary donations are placed in the “Future Expansion Fund” which is designated for Board approved projects that ensure the Centres remain a quality resource for Oshawa seniors.

The Centres are grateful to the individuals and organizations listed below, for gifts in cash and in-kind during 2016:

Abbott, Lisa	Baker, Jane	Benn, Sally	Brennan, Margery
Abilities Centre	Ball, Laurie	Bennett, Brian	Brodie, Joan E
Abramoff, Patricia	Banks, Christine	Bernhardt, Mavis	Brooke, Meg
Abulnar, Maria	Barker, Donald	Beth, John	Brooks, Carol
Ackerblade, Cameron	Barker, Sylvia	Bezeau, Susan	Brown, Edith
Adair, Dorothy	Barker, Tina	Bishop, Ian	Brown, Jean G
Aldridge, Ted	Barleben, Paul	Black, Sandy	Brown, Shakier
Aldsworth, Kathy	Barnett, Kevin	Boettcher, Rudolf	Bryans, Jean
Allick, Lester	Bathe, Jacquelyn	Boissoin, Vivian	Buck, Tyler
Anderson, Roger	Bathe, Peter	Boone, Reg	Buechler, Fern
Andrechuk, Rhea	Beaucage, Dwight	Booth, Judy	Burdett, Marg
Andringa, Corrie	Beauty Institute of Canada	Boudens-Alexander, Beppie	Burk, Patricia
Appleton, Carol	Beck, Marie	Boyden, Renata	Burrows, Resa
Arbour, Kevin	Belich, Hiltrud	Boyle, Jason	Burry, Marilyn & Cecil
Armstrong, Debbie	Bell Canada	Brady, Yvonne	CAA Travel
Arvay, Steven	Bell, Maralyn	Brandt, Lois	Caldwell, George
Avery, Ronald	Bell, Ruth	Breakey, Isabella	Campbell, Dianne Iris

2016 Annual Report

Campbell, Don	Coffey, Norma	Davie, Leisa	Douglas, Matt
Canadian Tire	Collins, Gord & June	Davies, Doreen	Drain, David
Cancilla, Anthony	Constantinou, Carmelita	Davies, Ron	Duckworth, Verna
Carr, Jack	Constantinou, Rick	Dean, Audrey	Dunn, Bob
Carrigan, Dorrey	Cook, Stan	Dean, Lorraine	Dupuis, Lorraine
Caskey, Linda	Cooper, Francis & Pearl	DeAsis, Reynaldo	Ebersbach, Lori
Cassini, Maria	Cope, Walter	Dehetre, Giles & Barbara	Edmondson, Frances
Chambers, Kay	Courtice Home Healthcare	Delorme, Phyllis	Eisen, Doron
Chapin, Barbara	Coutts, Peter	Denman, Norman	Ejercito, Dioscoro
Chapin, Donald	Cowan, Barbara Gail	Deruchie, Deanne & Reg Boone	Elder, Linda
Chapman-Holder, Norma	Craig-Wenstrom, Barbara	Deveaux, Sylvia	Ellegett, Bud H.
Chartwell Wynfield Res	Crooks, Diane	DeVries, Mell	Elliott, Gail
City of Oshawa, Economic	Crouch, Eileen	Diamond, Nancy	Ellis, Harold
City of Oshawa, Finance	Cull, Jody	Diaz, Michael	Erik M. Fraser Law Office
Clancy, Jim	Cullen, Robert D	Dickson, Barbara	Evinou, Andrew
Clark, Donna	Cully, Fred	Dionne, Joanne	Fanara, Trallee
Clark, Gladys	CUPE Local 4340	Dixon, Jane	Fata, Maria
Coad, Linda	Daly, Anthony	Dockstader, Marybelle	
Cockerton, Monica	Davidson, Donna	Doucet, Ann	
Faul, Jill	Fontaine, Colette	Gati, Johanna	Gionfriddo, Lynda
Faulkner, Terri	Ford, Una	George, Kararina	Golf Town
Feierabend, Cecile	Fox, Mary Ann	Gerzon, Alex	Gomes, Mark
Fice, Allan	Francis, Allan	Giant Tiger	Gordon, Amanda
Fillion, Hedwig	Francisco, Noel	Gibbs, Laura	Gormley, Maureen
Fillion, Marie	French, Don	Gibson, Mary	Gould, Elsy
Finch, Cathy & Stephen	Fusco, Joe	Giel, Peter	Green, Bruce
Fitzpatrick, Susan	Galbraith, Ann	Gierman, Lil	Gregoire, Carol
Flewell, Reg	Garcia, Teresa	Giles, Terry	Grieve, John & Patricia
Floegel, Christel	Gati, Joe	Gilroy, Sara	Hare, Adam

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Harris, Kevin	Hicks, Lynda	Jacquier, Danielle Lefrancois	Kaey, Travis
Harrison, Barbara	Hill, Shirley	Jamieson, Helen	Kake Kreations & Café
Harrison, Maria	Holtz, Ruth	Jepma, George	Kanga, Nazneen
Hartin, Sarah	Holy, Charles & Edda	Jessup, Joyce	Kassinger, Gabrielle
Hastie, Eleanor	Hope with Art	Jin, Sandra	Kasubeck, Cheryl
Hawthorne, Glen	Hottot, Don	Jobling, Ruth	Keber, Sheila, Dr.
Haywood, Jeanette	Howlett, Irene	Johansen, Lynda	Keeso, Terri
Helmer, David	Hoyes Michalos	Johnson Insurance - Richmond Hill	Keller, Hans & Herta
Henderson, Gerald	Hubbard, George W.	Johnson, Tony & Anne	Kelly, Laura
Henderson, Margaret	Hughes, Elwyn	Johnston, Barry A.	Kelly, Marg
Henderson, Robert A.	Humphrey, Jon	Johnston, Johnny	Kenworthy, Joyce
Henderson, Sheila	Husistein, Peter	Johnston, Mary	Kerr, Jannie
Hendriks, Dianna	Huston, Rick	Jones, Angela	Khan, Manuela
Henley, Elaine	Huttmann, Joan	Jones, D. Marilyn	King, Bridget
Henry, John	Ingleton, Harry	Jones, Linda & Ross	King, Sharon
Herman Kassinger Foundation	Irving, Brenda	Jury, Kenneth (Ken)	Kinkaid, Deborah
Hickey, Rachel	Irwin, Lou	Lord, Anne	Kisiloski, Pauline
Knapp, Bob	Jackson, Diane Lafarga, Ruth	Lowrey, Linda	Kitchen, Daniel Mason, Michael
Knox, Jennifer	Lakeshore Tours & Travel	Lynch, Betty	Masygan, Susan
Knox, Jennifer	Lalonde, Elaine	MacDonald, Anne	Mathys, Peggy
Koch, Eleonore	Lamson, Tony	MacDonald, Sherry	Maunder, Barbara
Kovacs, Louise	Lawton, Rona	Machado-Bravo, Gertrudis	Mayberry, Serina
Kovacs, Michael	Lee, Donald	MacLean, Dorothy	McCready, Gary
Krautschek, Olga	Leeder, Beth	MacPherson, Cyril	McDonald, Les
Krechowicz, Lydia	Linkie, Joe	Mainse, Jean	McDonnell, Anne
Kregar, Rejeanne	Live Act Dinner Theatre	MAK Funeral Home	McDougall Energy
Kromar, Margarete	Lockey, Graham	Manilla, Jerry	McGauley, Angela & Brian
Kunetsky, John	Lodge, Michael	Mann, Gillian	McGovern, Kerry
LaBelle Salon & Spa	Logan, Frances		McHugh, Brian
Lafarga, Gel			

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McIntyre, Cliff	Myatt, Mel	Peck, Reg	Reid, Irene
McLaughlin, Doris	Nagy, Maria	Pelham, Catherine	Reid, Marie
McLean, Nancy	Neb's Fun World	Pellerin, Rob	Reid, Muriel
Meeldyk, Arie	Neck, Yvonne	Pelzowski, Karen	Renton, Elizabeth
Meeldyk, Irene	Nelson, Lisa	Penny, Lillian & Ron	Rhodes, Sylvia
Melas, Eve	Nemish, Jerry	Perkin, Margaret & David	Rice, Richard
Menard, Lana	Nichols, Timothy	Perry, Fran	Rivers, Linda
Mendicino, Elaine & Fiore	Niederer, Tony	Pett, Nikki	Robart, Cathy
Metro	Niedziela, Deborah	Phillips, Ken	Roberto, Pat
Metuaze, Irma	Niedzielski, Walter	Piccioli, Bruno	Robinson, Jim & Ila
Micheaux, Victoria	Nixon, Melinda	Piche, Joseph Gilbert	Roche, Shirley
Michno, Brenda	Novada, Ewa	Pickering, John and Agnes A.	Roddy, Stephanie
Milburn, Carol	Nunes, George	Pidwerbecki, Nester	Rook, Ronald Herbert
Miller, Keith	Nykolaychuk, Anne	Pilon, Tammy	Roser-Stark, Deborah
Millette, Jeannine	O'Flaherty, Nancy	Poitras, Cherie	Rotary Club of Oshawa
Milligan, Jennifer	Olisoff, Angel	Pollock, James	Roxburgh, Hilary & Ian
Millington, Linda	O'Neill-Gordensky, Michelle	Pollydore-King, Thelma	Royal Candian Legion Branch
Milton, Steve	Ontario Science Centre	Porter, Barbara	Royal Oak
Minnie, Garry	Orme, David	Povinsky, Dirk	Rundle, Rae
Monegatto, Karen	Oshawa Community Credit	Price, Bill	Russo, Linda
Monegatto, Lewis	Oshawa Community Policing	Prosser, Gerry	Ruta, Agostino
Montagnese, Theresa	Oshawa Kicks Soccer Club	Puglisevich, Ed	Sacharnoski, Nadijka
Moriarity, Jo Ann	Pare, Anne	Quinn, Julie	Sandford, Daniel
Moses, Mary	Park, Ruth & Thomas J.	Quinton, Brent	Sargent, Iris
Mouland, Wayne	Parris, Aldwyn	Rafuse, Alex	Scammell, Marilyn
Mueller, John	Parsons, Glyn	RBC Royal Bank	Scarth, Norman
Murphy, Doug	Passmore, Jillian	Regan, John Sean	Scholtissek, Dieter
Murtagh, Annette	Peacock, Glen	Regent Theatre	Schwab, Maria
Muzik, Jacque		Reid, Al & Simone	Schwartz, Moche
My Tribute Gift			

2016 Annual Report

Schwartzenhauer, George	Stevenson-Perry, Linda	Thompson, Jim	Watson, Karen & Randy
Scott, Doreen	Stewart, Bob	Thompson, Joe & Ingrid	Weesbach, Rolf
Scott, John Robert	Stewart, Elaine	Thornborrow, Paula	Weinrib, Allen
Searle, Carl	Stimson, Nicole	Three Six Kitchen & Lounge	Wentzell, Mylon
Semple, Donna	Stocker, Joyce	Tim, Hans	West, Pamela
Senyk, Laurie	Strategic Charitable Foundation	Titan Investigations Inc.	Wheller, Moida
Severs, Justin	Stredwick, Karen A	Torres, Camilla	White, Helen
Shankula, Peggy	Stubbings, Sonia	Torres, Jose	White, Janice
Shanwalt, Candace	Stuttering John's Smokehouse	Toushan, Leanne	Whitney, Larry & Joan
Shaver, Brian	Summer, Jeanette	Traditions of Durham	Wiggers, Henny
Shimad, Elaine	Summers, Charlene	Turley, Jennifer	Wilcocks, Reginald
Shrimp Cocktail	Sun Life Financial	Tutty, Ronald	Wilcox, Kimberley
Sidorkiewicz, Matthew	Sunderji, Nadir	Tyrer, Jan	Wilson, Curtis
Simpson, Alice	Swann, Ian	Tyrer, Vic	Wilson, Daisy
Singh, Ramesh (Ron)	Sweeney, Gillian	United Way (Durham)	Wilson, Margaret
Slack, Steve	Sykes, John	Vaailcourt, Cathy	Wintle, Sarah
Smith, Barb	Sylvestervich, Gail	Van Belle Floral Shoppes	Wood, James
Smith, Bryan	Szekeres, Joe	Vella, Vince	Woolsey, Margaret
Smith, Caroline	T.P. Metals	Vieira, Hermin	Wray, Heather
Smith, Gayle	Tandy, James	Visram, Alnoor	Wright, Meghan
Smith, Len	Taylor, Jackie	Vizely, Burt	Wyard-Scott, Betty
Smith, Lita	Taylor, Mary Anne	Vodden, William	Wyton, Julia
Sobil, Paul	Taylor, Peter	Wahl, Shawny	Wyton, Susan
Soda Pop Central	Taylor, Sally	Walkee-Howell, Patty	Young, Clayton
Sorrell, Marjorie	TD Canada Trust	Walker, Shirley	Yuk Yuks
Spencer, Sandra	The Crooked Uncle Bar & Grill	Warlow, Douglas	Zavrel, Colleen
Spracklin, Frankie	The Village Bake Shop	Watson, Erin	Zeppan, Melissa
Stevenson, Josie			Zimmerman, Inge

Thank You

Financials

Statement of Operations for the Year Ended December 31, 2016

	Operating Fund	Capital Asset Fund	Internally Restricted Funds	Externally Restricted Funds	2016 Total	2015 Total
Revenue						
City of Oshawa	1,509,200				1,509,200	1,509,200
Province of Ontario Grants						
Elderly Persons Centre Grant	170,800				170,800	170,800
CE LHN	1,050,771				1,050,771	1,050,771
One-Time Grants				87,722	87,722	87,722
Government of Canada Summer Student Grant	9,484				9,484	9,484
New Horizons				25,000	25,000	25,000
User Fees & sundry grants	894,173			2,000	896,173	896,173
Interest			8,480	358	8,838	8,838
Fundraising and donations	29,950		157,442		187,392	187,392
	3,664,378		165,922	115,080	3,945,380	3,945,380
Expenses						
Administration	3,346,431		54,357	64,640	3,465,428	3,465,428
Operations	293,461				293,461	293,461
Special Programs	16,022				16,022	16,022
Amortization		96,060			96,060	96,060
	3,655,914	96,060	54,357	64,640	3,870,971	3,870,971
Excess (deficiency) of revenue over expenses						
	8,464	(96,060)	111,565	50,440	74,409	74,409

An annual grant voted by the City of Oshawa Council



Elderly Persons Centres (EPC) designation funding through the Ministry of Citizenship & Immigration



Central East LHIN funding for community support services



The Oshawa Senior Citizens Centres

are not-for-profit, multi-service centres for adults 55+

Tax deductible donations may be directed to:

Oshawa Senior Citizens Centres

43 John Street West ~ Oshawa, Ontario ~ L1H 1W8

T: 905.576.6712 ~ F: 905.576.0848

Website: www.oscc.ca

Charitable Registration Number 11907 0837 RR0001

